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The cover of the Today's Traveller Coffee Table Book 2017, Quantum of Success, being unveiled by SK Mishra and VK Duggal.

TT BUREAU

The long anticipated event, the 20th Anniversary Celebrations of Today's Traveller, the 11th Annual Today's Traveller Awards 2017 and the Cover Launch of the Coffee Table Book 2017 'Quantum of Success', was attended by VK Duggal, former Governor Manipur and Mizoram, Government of India, who gave away the 11th Annual Today's Traveller Awards 2017 at the Taj Palace New Delhi. He was the Chief Guest for the Cover Launch of the 11th Annual Today's Traveller Coffee Table Book, 'Quantum of Success', and presided over the 11th Annual Today's Traveller Awards. Over 400 top-level

management professionals from the Corporate, Travel and Hospitality segment attended the grand event.

The much awaited cover launch of the Today's Traveller Coffee Table Book, 'Quantum of Success' by Padma Bhushan Shri SK Misra, former Chairman INTACH (Indian National Trust for Art and Cultural Heritage), former Principal Secretary to the 8th Prime Minister of India and VK Duggal, former Governor Manipur and Mizoram, Government of India was a highlight of the evening.

Reflecting the mood of the times and the profound changes taking place in the realm of technology and business, the theme of Today's Traveller Coffee Table Book 2017 is 'Quantum of Success'. The book contains game-changing experiences and milestones, viewpoints and beliefs of innovators and frontrunners, leaders of the corporate world and captains of the hospitality, travel and other industries. It covers game-changing strategies of leading organisations in both government and private sectors.

Today's Traveller saluted Vinod Kumar Duggal, former Governor of Mizoram and Manipur, as *Friend of the Tourism Industry* for his rich contribution to the



Recognising our appreciation for Gold Partner – Bihar Tourism.



Recognising our appreciation for Focus Brand – Carlson Rezidor.



Recognising our appreciation for Airline Partner – United Airlines.



Recognising our appreciation for Associate Partner – Oman Air.



Kewal Gill, Chairman, Gill India Group; Dr Subhash Goyal, Chairman, Stic Travel Group; Nakul Anand, Chairman – FAITH & Executive Director, ITC Ltd; VK Duggal, former Governor of Manipur & Mizoram and Kamal Gill, Executive Editor and Managing Director, Gill India Group lighting the ceremonial lamp.

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SUMMIT: OUTLOOK 2020

Keynote Panel Discussion: Unlocking the Tourism Potential — Connectivity and Infrastructure

Panellists included VK Duggal, former Governor of Manipur & Mizoram, in conversation with Nakul Anand, Chairman – FAITH & Executive Director, ITC Ltd; Dr Subhash Goyal, Chairman, Stic Travel Group and Santhosh Kumar, CEO – Operations and International Director, Jones Lang LaSalle India.



Torch Bearers Panel Discussion: Developing Tier 2 and Tier 3 cities

Panellists included Suresh Kumar, Managing Director, Fortune Park Hotels; Satyen Jain, CEO & Director, Pride Group of Hotels; Rattan Keswani, Deputy Managing Director, The Lemon Tree Hotels; Ajay K Bakaya, Executive Director, Sarovar Hotels, and were moderated by Romesh Koul, CEO, Naaz Hotel Consultants Pvt Ltd.



Leaders Panel Discussion: Outlook 2020

Panellists included Rajiv Kaul, President, The Leela Palaces Hotels & Resorts; Raj Rana, CEO, South Asia, Carlson Rezidor Hotel Group; Vikram Madhok, MD, Abercrombie & Kent (I); Shantha de Silva, Head of Southwest Asia, IHG; Neeraj Govil, Area Vice President South Asia, Marriott International and were moderated by Sudhir Gupta, Founder & CEO, TLC Group.



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promotion and development of the travel, hospitality and tourism industry over decades.

The citation recognised Vinod Kumar Duggal as the man who helped shape the 'Raindrops in Goa' campaign during his stint as Secretary and Development Commissioner Goa Tourism. Later, as Director General Tourism, Government of India, Duggal has worked with his team at the Ministry of Tourism on the hugely successful Incredible India campaign and as Union Home Secretary, where he helped the Ministry of Tourism with *Visa on Arrival* schemes in 2006, when the first approval for 16 countries was given.

Receiving the recognition, Vinod Kumar Duggal said, "In whatever position I have worked in or outside the Government or wherever I have worked in India and Overseas, Tourism has been close to my heart and it has always been my endeavour to do my bit for the industry as a whole and even for individuals associated with Tourism Sector."

Today's Traveller Awards, the most respected awards in the travel industry, has always identified and recognised the achievements and accomplishments of progressive companies and leaders from the industry. The 11th Today's Traveller Awards recognised success stories that have redefined the rules of the game. The event was partnered and supported by Gold Partner Bihar Tourism; Focus Brand Carlson Rezidor Hotel Group; Airline Partner United Airlines; Hospitality Partner Taj Palace New Delhi and Associate Partner Oman Air.

VK Duggal, former Governor of Manipur & Mizoram said, "India is a mega market in itself. And it's not only numbers; it is the kind of spending power at the domestic visitor's disposal that can change the face of travel. India being a sub-continent in itself has a massive tourism potential at its doorstep, both in the form of foreign as well as domestic tourists. As our Prime Minister Narendra Modi has commended India's tourism potential and its role in multi-sectoral development and employment on a number of occasions, and taking these plans forward can only add to the well being of our people and make the Indian economy even stronger."

Kamal Gill, Executive Editor and Managing Director, Gill India Group, said "Sometimes, we never know the true value of a moment until it becomes a memory. With this in mind, Today's Traveller presents its first ever Summit – Outlook 2020...fittingly on its 20th Anniversary Celebrations. It is a dream Summit with the most influential thought leaders of travel and



Vinod Kumar Duggal
Friend of the Tourism Industry



Tapan Singhel
Inspirational Corporate Leadership
Received by **Tapan Singhel, Managing Director & CEO, Bajaj Allianz General Insurance Co. Ltd.**



Dr Subhash Goyal
Lifetime Achievement
Received by **Subhash Goyal, Chairman, Stic Travel Group**

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VK DUGGAL, FORMER GOVERNOR, MANIPUR & MIZORAM GIVES AWAY THE TODAY'S TRAVELLER AWARDS 2017

ITC Hotels
Best Luxury Hotel Chain
Received by **Zubin Songadwala, General Manger, ITC Maurya**

The Leela Ambience Convention Hotel, Delhi
Best 5 star Luxury Convention Hotel in Delhi NCR
Received by **Rajiv Kaul, President, The Leela Palaces, Hotels & Resorts & Jaideep Anand, General Manager, The Leela Ambience Convention Hotel, Delhi**

Carlson Rezidor Hotel Group
Best Business-Friendly Hotel Chain
Received by **Raj Rana, Chief Executive officer, South Asia, Carlson Rezidor Hotel Group**

Fortune Park Hotels Ltd
Best First Class Business Hotel Chain
Received by **Suresh Kumar, Managing Director, Fortune Park Hotels**

Tourism Finance Corporation of India Ltd
Best Organisation for Financial Support to Tourism Industry
Received by **S P Arora, Managing Director & B M Gupta, Executive Director, Tourism Finance Corporation of India Ltd**

The Sonnet
Best Business Hotel in Kolkata
Received by **Ravi B Parikh, Director, The Sonnet Hotels & Resorts Rajib Roy Choudhury & Swati Chakravorty, General Managers, The Sonnet Hotels**

Club One Air
Best Luxury Charter Services Company
Received by **Rajan Mehra, Chief Operating Officer, Club One Air**

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Mercury Travels Ltd
Best Travel Company for Customer Satisfaction
Received by **Ashwini Kakkar**, Executive Vice Chairman, Mercury Travels Ltd

Lufthansa
Best International Airline of the Year
Received by **Wolfgang Will**, Director – South Asia, Lufthansa Group

South African Tourism
Best Adventure Tourism Destination
Received by **Hanneli Slabber**, Country Manager – India, South African Tourism

The Taj Mahal Hotel, New Delhi
Best Customer-Centric Hotel in Delhi
Received by **Deepali Bhatia**, Director of Sales & Marketing, The Taj Mahal Hotel, New Delhi

As part of the 20th anniversary celebrations, **Manav Thadani**, Chairman – Asia Pacific, HVS, hosted a presentation on '20 years of Hospitality & Travel: The Past, the Present and the Future.'

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Cygnett Hotels & Resorts Pvt Ltd
Best Technology-driven Budget & Mid-market Hotel Chain
Received by **Sarbendra Sarkar, Managing Director & Founder, Cygnett Hotels & Resorts**



Best Western Hotels & Resorts
For Most Promising Hotel Brand
Received by **Atul Jain, Chief Operating Officer & Tajinder Singh, Vice President Sales & Marketing - India, Bangladesh & Sri Lanka**



TGI Hotels & Resorts
Best Independent Hotel Chain (Domestic)
Received by **Amitava Roy, CEO & Arun Kumar, Executive Director, TGI Hotels & Hospitality Services Pvt Ltd**



BLS International
Best Visa Service Provider
Received by **Shikhar Aggarwal, Joint Managing Director, BLS International Services**



Bihar Tourism
Best Heritage Tourism Destination
Received by **Bipin Kumar, IAS, Resident Commissioner, Bihar & Ashok Kumar Singh, IAS, Additional Secretary & Director Tourism, Government of Bihar**



The Westin Sohna Resort & Spa
Best Luxury Spa Resort in Sohna-Gurgaon
Received by **Ashwani Nayar, Multi Property General Manger, The Westin Gurgaon, New Delhi & The Westin Sohna Resort & Spa & Animesh Barat, General Manager, The Westin Sohna Resort & Spa**



WelcomHeritage
Best Heritage Hotel Chain
Received by **Sunil Gupta, Chief Executive Officer & Sunil Sikka, Head - Marketing & Business Development, WelcomHeritage**



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Andaz Delhi
Best Conceptualised Lifestyle Hotel in Delhi
Received by **Heddo Siebs, General Manager, Andaz Delhi**

SOTC Travel Ltd
Best Outbound Tour Operator
Received by **Daniel D'Souza, Head of Sales, SOTC Travel Ltd**

Radisson Udaipur
Best Business Hotel in Udaipur
Received by **Richard Barooah, General Manager, Radisson Udaipur**

Le Meridien New Delhi
Best 5 Star MICE Hotel in Delhi
Received by **Meena Bhatia, Vice President - Operations & Marketing, Le Meridien New Delhi**

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Radisson Hotel Shimla
Best Leisure Hotel in Shimla
Received by **Vikas Kapoor, Vice President – Operations, Radisson Hotel Shimla**

Grand Hyatt Kochi Bolgatty
Best Upcoming Deluxe Luxury Hotel in Kochi
Received by **Girish Bhagat, General Manager, & Mausam Bhattacharjee, Director Sales & Marketing, Grand Hyatt Kochi Bolgatty**

Clarks Inn Group of Hotels
Most Popular Brand in Budget Hotel Chain Category
Received by **Nitin Srivastava, Director - Sales & Marketing, Clarks Inn Group of Hotels**

Wildwinds Hotel
Best Upcoming Leisure Hotel In Jambudi, Rajasthan
Received by **Krishna Patel, President, Wildwinds Hotels & Resorts Pvt Ltd**

The Westin Pushkar Resort & Spa
Best Luxury Resort & Spa Promoting a Tourism Destination
Received by : **Mohit Gupta, Director of Sales & Marketing & Pratyush Mohapatra, Marketing & Communication, The Westin Pushkar Resort & Spa**

Charson Advisory Services Pvt Ltd
Best International Publicity & Promotion Company
Received by **Carl Vaz, Chairman & CEO, & Sonalee Vaz, Managing Director, Charson Advisory Services Pvt Ltd**

Ramada Lucknow Hotel
Best Convention Facility Hotel in Lucknow
Received by **Joyjit Chakravorty, Hotel Manager, Ramada Lucknow Hotel**

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Four Points by Sheraton Visakhapatnam
Best Customer-Centric Hotel in Visakhapatnam
Received by **Ashwani Nayar, Multi Property General Manger, The Westin Gurgaon, New Delhi & The Westin Sohna Resort & Spa on behalf of Aditya Shamsheer Malla, General Manager of The Four Points by Sheraton Visakhapatnam**

Manipur Tourism
Best State for Showcasing Art & Culture
Received by **Jenee Thoidingjam, Deputy Resident Commissioner, Manipur Bhawan, Delhi**

Meghalaya Tourism
Best Adventure Tourism Destination
Received by **S R Marak, Joint Resident Commissioner, Meghalaya House, New Delhi & Ava Sangma, Tourist Officer, Meghalaya Tourism, New Delhi Office**

tourism gathered here today. The travel and tourism industry is, in a manner, the Front Office of the world...the first window reflecting happenings the world over, and therefore the most susceptible to global order changes. I look forward to an intellectual storm where several brilliant minds sift through the system changes and share strategic perspectives and insights.”

The event was attended by dignitaries like Lt Gen K M Seth, Former Governor of Tripura & Chhattisgarh & President, Foundation of Aviation & Sustainable Tourism; Dr AK Manocha, CMD, IRCTC; Bipin Kumar, IAS, Resident Commissioner, Government of Bihar; Ashok Kumar Singh, IAS, Additional Secretary cum Director Tourism, Government of Bihar; SR Marak, Joint Resident Commissioner, Government of Meghalaya; Renowned Fashion Designer, Ravi Bajaj; Upekksha Samarantunga, Minister (Commercial), Sri Lanka High Commission; Rajiv Duggal, CEO – Tourism Business, Essel Corporate; Manav Thadani, Chairman – Asia Pacific, HVS; SP Arora, Managing Director, Tourism Finance Corporation of India Ltd and BM Gupta, Executive Director, Tourism Finance Corporation Of India Ltd.

Corporate leaders attended the event included Tapan Singhel, Managing Director & CEO, Bajaj Allianz General Insurance Co. Ltd; Capt Rajesh Sharma, MD – Integrated Facilities Management & Asset Services, Cushman & Wakefield; Santhosh Kumar, CEO – Operations and International Director, Jones Lang LaSalle India and Gaurav Moudgil, Partner, Global C.

The event also hosted leading entrepreneurs and leaders from the Travel and Hospitality industry, such as Suresh Kumar, Managing Director, Fortune Park Hotels; Satyen Jain, CEO & Director, Pride Group of Hotels; Rattan Keswani, Deputy Managing Director, The Lemon Tree Hotels; Ajay K Bakaya, Executive Director, Sarovar Hotels; Romesh Koul, CEO, Naaz Hotel Consultants Pvt Ltd; Rajiv Kaul, President, The Leela Palaces Hotels & Resorts; Raj Rana, CEO, South Asia, Carlson Rezidor Hotel Group; Vikram Madhok, MD, Abercrombie & Kent (I); Shantha de Silva, Head of South West Asia, IHG; Neeraj Govil, Area VP South Asia, Marriott International; Sudhir Gupta, Founder & CEO, TLC Group; Nakul Anand, Chairman – FAITH & Executive Director, ITC Ltd; Krishna Patel, President, Wildwinds Hotels & Resorts Pvt Ltd; Ravi B Parikh, Director, The Sonnet; Gaurav Bhalla, Managing Director, Vatika Hotels Private Ltd & Director, Vatika Ltd; Sarbendra Sarkar,

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Managing Director & Founder, Cygnett Hotels & Resorts Pvt Ltd; Atul Jain, COO - India, Sri Lanka & Bangladesh, Best Western Hotels & Resorts; Ashwini Kakkar, Executive Vice Chairman, Mercury Travels Ltd & Chairman Via.com; Dr. Subhash Goyal, Chairman, STIC Travels Group & Member, National Tourism Advisory Council, Government of India; SN Srivastava, President, Clarks Inn Group of Hotels; Sunil Gupta, CEO, WelcomHeritage; Rajan Mehra, Chief Operating Officer, Club One Air; Wolfgang Will, Director - South Asia, Lufthansa Group; Harvinder Singh, Country Manager, United Airlines, Praven Chugh, President - TAFI; Rajan Sehgal, Chairman, TAAI Northern Region; PP Khanna, President, ADTOI; Pronab Sarkar, President - IATO; Capt Swadesh Kumar, President - ATOAI; Chander Mansharmani, Vice Chairman, ICPB; Naveen Jain, President, Duet Hotels; Vinayak Saboo, Owner, The Westin Pushkar Resort & Spa; Amitava Roy, CEO, and Arun Kumar, Executive Director, TGI Hotels & Hospitality Services Pvt Ltd and Shikhar Aggarwal, Joint Managing Director, BLS International Services.

As a first, commemorating the 20-year-journey of Today's Traveller, the publication hosted its first Summit: Outlook 2020 - with three panel discussions comprising industry experts and eminent leaders from the corporate, travel and hospitality realms. The panel discussions included:

As part of the 20th anniversary celebrations, Manav Thadani, Chairman - Asia Pacific, HVS, hosted a presentation on '20 years of Hospitality & Travel: The Past, the Present and the Future.'



Today